



Emergency Food Assistance

Emergency Food assistance is available to households experiencing immediate need, subject to available resources.

- ✓ Age Requirement: None
 - ✓ Income Guidelines: None
 - ✓ Residency Requirement: Must reside in Douglas County, NV or Alpine County, CA
 - ✓ Food Assistance Frequency: As available
 - ✓ Intake appointment required: NO
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Food Closet Voucher Program (Food Voucher)

With a Food voucher, you'll have access to a wide selection of food items each week. Additionally, you may receive monthly hygiene products, household essentials, holiday assistance, and pet food when available.

- ✓ Age Requirement: None
 - ✓ Income Guidelines: None
 - ✓ Residency Requirement: Must reside in Douglas County, NV or Alpine County, CA
 - ✓ Food Assistance Frequency: Weekly food assistance
 - ✓ Intake appointment required: YES
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The Emergency Food Assistance Program (TEFAP)

TEFAP is a federal program designed to provide emergency food and nutrition assistance to individuals and families in need. The quantity and variety of food you receive depends on your family size.

- ✓ Age Requirement: None
 - ✓ Income Guidelines: Yes
 - ✓ Residency Requirement: Must reside in Nevada
 - ✓ Frequency: Weekly food assistance
 - ✓ Intake appointment required: YES
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Commodity Supplemental Food Program (CSFP)

As a partner agency of the Food Bank of Northern Nevada, the CSFP program provides eligible adults age 60 and older with a monthly USDA food package. The program helps supplement diets with nutritious staple foods and supports older adults living on fixed or limited incomes. Participants must meet eligibility requirements and complete the enrollment process before receiving monthly CSFP distributions.

- ✓ Age Requirement: 60+
- ✓ Income Guidelines: Yes

- ✓ Residency Requirement: Must reside in Nevada
 - ✓ Frequency: Monthly food package
 - ✓ Intake appointment required: YES
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Home Delivery

For homebound individuals unable to visit the Food Closet, we offer home delivery services. Whether you're in need of a one-time delivery due to an unforeseen emergency or longer-term deliveries due to health issues or transportation barriers, you may qualify for assistance.

- ✓ Age Requirement: None
- ✓ Income Guidelines: None
- ✓ Residency Requirement: Douglas County, NV (Not currently delivering to Lake Tahoe or Alpine County)
- ✓ Frequency: Weekly food assistance
- ✓ Intake appointment required: YES

How to receive home deliveries:

Call (775) 782-3711, ext. 1 to speak with our Client Intake Specialist to determine your eligibility and check current program availability.

Eligibility is reviewed every six (6) months. Participation is not guaranteed and is based on available program capacity and continued demonstration of need. Home deliveries are not guaranteed and are subject to availability and weather conditions.

Prescription Pantry

As a partner agency of the Food Bank of Northern Nevada, we receive additional nutritious foods specifically selected to meet the dietary needs of individuals managing chronic conditions such as diabetes, heart disease, and hypertension. If you think you may qualify, speak with a participating healthcare provider about receiving a Prescription Pantry referral, then contact us to schedule your intake appointment.

- ✓ Age Requirement: None
- ✓ Income Guidelines: None
- ✓ Residency Requirement: Prescription Pantry referral from a participating local healthcare provider.
- ✓ Frequency: Weekly food assistance
- ✓ Intake appointment required: YES

Local Healthcare Partners

- Carson Tahoe Health
- Carson Valley Health
- Carson Valley VA Clinic
- Washoe Tribal Health Center

For more information, contact your healthcare provider or the Food Bank of Northern Nevada.

Food Storage Lockers

The Food Locker Program is designed to provide food access to eligible households that are unable to visit the Food Closet during regular distribution hours due to work schedules or other qualifying circumstances. The program offers a convenient after-hours option for receiving food assistance while ensuring resources are directed to those with the greatest need.

Participation in the Food Locker Program is based on eligibility, demonstrated need, and available locker capacity

- ✓ Age Requirement: None
- ✓ Income Guidelines: None
- ✓ Residency Requirement: Douglas County, NV
- ✓ Frequency: Weekly Food Assistance
- ✓ Intake appointment required: YES

To participate in the Food Locker Program, clients must:

1. Complete an intake appointment with a Client Intake Specialist.
2. Demonstrate the need for after-hours food access due to work schedules or other approved circumstances.
3. Provide proof of employment, such as a recent pay stub, employer letter, work schedule, or other documentation deemed acceptable by the Food Closet.
4. Maintain an updated Food Voucher and complete recertification every six (6) months.
5. Respond to pick up notifications and collect food orders within the designated pickup timeframe.

Food Locker Program eligibility is reviewed every six (6) months. Participation is not guaranteed and is subject to available locker space, program capacity, and continued demonstration of need.

Saturday Parking Lot Distributions with Outdoor Market

From April through October (pending good weather), you can receive additional fresh produce and food products from the Food Closet by attending a Parking Lot Distribution once each month on the designated Saturday from 8:00 - 9:00 AM.

- ✓ Age Requirement: None
- ✓ Income Guidelines: None
- ✓ Residency Requirement: None
- ✓ Frequency: Monthly (April through October)
- ✓ Intake appointment required: NO

Mobile Harvest

Hosted by the Food Bank of Northern Nevada, this is a drive-through food distribution of perishable foods such as fresh produce, bread and dairy.

- ✓ Age Requirement: None

- ✓ Income Guidelines: None
 - ✓ Residency Requirement: None
 - ✓ Frequency: 1st Tuesday of each month from 12:45 PM to 1:45 PM in the Food Closet parking lot.
 - ✓ Intake appointment required: NO
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Mobile Groceries

A fully-equipped mobile grocery van visiting designated neighborhoods, offering fresh produce, pantry staples, and other essential items.

- ✓ Age Requirement: None
 - ✓ Income Guidelines: None
 - ✓ Residency Requirement: None
 - ✓ Frequency: 1st and 3rd Friday of each month at designated locations.
 - ✓ Intake appointment required: NO
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Non-Discrimination

All services are provided without discrimination and in accordance with applicable federal civil rights laws and Nevada non-discrimination requirements.

Next Steps for Receiving Food if intake appointment is required.

1. Call us at 775-782-3711 ext. 1 to request an appointment with our Client Intake Specialist.

What to Bring to your appointment:

1. Bring photo identification
 2. Bring Proof of Residency (such as a utility bill, lease agreement, or mail with your name and address)
 3. Receive Food Assistance Based on Eligibility
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Contact Us:

Address: 1251 Waterloo Lane, Gardnerville, NV 89410

Hours of Operation: Monday, Tuesday, Wednesday, 12:30 PM – 4:00 PM and Friday, 11:30 AM -12:30 PM 60+; 12:30 PM – 3:00 PM

Phone: (775) 782-3711 Website: www.thefoodcloset.org Email: info@thefoodcloset.org

For more information or to apply for assistance, please visit our website or contact us directly.

We're here to help!